

## Quality Policy Statement

It is the policy of the company to maintain a quality system designed to meet the requirements of EN ISO 9001:2000 in pursuit of its primary objectives.

The company's Quality Manual defines our quality objectives and key procedures.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.

To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed and is subject to annual audit.

The requirements of the company's quality system are mandatory and all company personnel have a responsibility and obligation to it.



Signed ..... Date: **15 February 2013**

Mark Ayrton  
Managing Director